

## RightFax High Availability

### SQL Image Storage Module

Organizations can now move their fax image storage from the traditional Windows file share to a SQL database with the new SQL Image Storage Module for RightFax. The largest benefit to making this move is the ability to leverage existing SQL high availability strategies to enhance your RightFax infrastructure's overall availability. Remember, if the shared images directory is not available for any reason, RightFax will not work.

High availability for Windows file servers often requires configuring Failover Clustering with Cluster Shared Volumes (CSVs). Implementing this strategy is complicated and results in a very complex Windows server infrastructure. However, most organizations have already taken steps to implement high availability for transactional data within their SQL infrastructure, such as configuring Always On availability groups.

The new SQL Image Storage Module for RightFax allows organizations to simplify their network environment and promote fax image high availability.



#### RightFax Image High Availability

Eliminate one single point of failure from your RightFax system.



#### Leverage Existing SQL Infrastructure

Improve the return on your investment in SQL high availability strategies.



#### Reduce Administrative Overhead

Simplify your network infrastructure and reduce network management tasks.

### Configuring SQL Image Storage

Configuring the SQL Image Storage Module requires access to both the RightFax and the SQL server. Please see the steps below:

1. Create RightFax Images SQL Database
2. Configure SQL Connection in Enterprise Fax Manager
3. Migrate existing fax images to SQL

As your certified ASP Support Partner, Advantage Technologies can assist you with the project planning and implementation of the SQL Image Storage Module and all other pieces of your RightFax system.

Whether implementing a new module or upgrading to the latest version of RightFax, our Senior Implementation Engineers will help guide you through the process, ensuring that your project will be completed successfully.

#### Image Encryption

The SQL Image Storage module can be used in conjunction with the RightFax Encryption Module to provide added security for your fax images. Images that are encrypted by RightFax can only be viewed through RightFax Fax Viewer and enforce the RightFax document security model.



Advantage Technologies is the proven leader for RightFax support and professional services. We are one of the few OpenText partners that has maintained the high standards necessary to be recognized as a RightFax Authorized Support Provider (ASP). Our Professional Services team's track records speak for itself:

- 21+ Years of Experience
- Over 1,000 Successful RightFax Implementations
- OpenText Certified Senior RightFax Engineers
- Proven Implementation Planning and Execution Processes

Choose Advantage Technologies as your RightFax support partner and trust our Professional Services team with all your RightFax installations and upgrades to ensure that your project is a success.