

# opentext™ | RightFax™ Integration Module

## Streamline Business Processes & Workflows with the RightFax Integration Module

The RightFax Integration Module enables information exchange by simplifying the process of integrating RightFax with applications on mainframe, mid-range, and local area network host systems. Together, OpenText RightFax and the Integration Module will send any document created by these applications via fax, email, or over the Internet.

The Integration Module automates batch-oriented, repetitive processes. It is designed to support applications that produce output that traditionally is sent to a printer, printed on pre-printed forms, folded, stuffed in envelopes, and then mailed or manually faxed. These documents can include invoices, itineraries, purchase orders, statements, order confirmations, loan applications, bills of lading, change orders, financial reports, and material safety data sheets.



### Integrated Systems

Ties back-end systems into RightFax to automatically deliver documents by fax, email, print, SMS, certified email or certified and encrypted email.



### Legacy Integrations

Scans and creates an outbound fax based on fixed data from legacy applications such AS400 and UNIX that produce fixed text outputs that can't be manipulated.



### Third-Party Integrations

Delivery from Oracle, SAP, other ERP and CRM systems is easily customizable with RightFax facsimile command language (FCL), XML, Java and more.



### Outbound Fax Handling

Handles multiple inputs for outbound fax handling including Windows file share (inbox file drop), LPR print queue, FTP sites or network ports.

## Upgrade with Advantage Professional Services

### Project Planning

- Document Integrations
- Propose Design Improvements
- Develop Project Plan

### New Install & Migration

- Fresh Installation
- System Configuration
- Migration of Existing Users and Faxes

### User Acceptance Testing

- Test Fax All Integrations
- Resolve Any Issues
- Client Approval to Schedule Cutover

### System Cutover

- Scheduled Outage
- Limit System Downtime
- Simple Rollback Path

Trust your RightFax upgrade to a Certified ASP Support Partner. Advantage Technologies can provide you with the peace of mind to know that all avenues are open, should you run into a problem during your upgrade.



Advantage Technologies is the proven leader for RightFax support and professional services. We are one of the few OpenText partners that has maintained the high standards necessary to be recognized as a RightFax Authorized Support Provider (ASP). Our Professional Services team's track records speak for itself:

- 21+ Years of Experience
- Over 1,000 Successful RightFax Implementations
- OpenText Certified Senior RightFax Engineers
- Proven Implementation Planning and Execution Processes

Choose Advantage Technologies as your RightFax support partner and trust our Professional Services team with all your RightFax installations and upgrades to ensure that your project is a success.