

opentext™ | RightFax™

Shared Services Module

High Availability with the RightFax Shared Services Module

Fax is a critical communication technology for many companies and businesses. A reliable, scalable fax solution is a critical business requirement for these enterprises with business continuity and scalability an integral part of their fax infrastructure. For businesses that rely on fax for secure document transfer, the RightFax Shared Services Module provides the required architecture for Business Continuity.



Shared Database

The RightFax Shared Services Module shares its database of users, groups, printers and various services across a network where faxing services are required at a centralized or remote location.



High Availability

As environment availability increases through additional redundant connection points, organizations benefit from improved high availability with the duplication of critical system functions, ensuring that the processing of documents will continue even in the event of a service disruption.



Business Continuity

Reduces the business impact if a fax server fails by dispersing work among multiple servers, including document intake, conversion, scheduling, transmission, routing, printing, notifications, etc.



Active / Active Collective

In the event a server becomes unavailable, the active-active collective environment ensures that processing of documents continues with automatic client failover.

Upgrade with Advantage Professional Services

Project Planning

- Document Integrations
- Propose Design Improvements
- Develop Project Plan

New Install & Migration

- Fresh Installation
- System Configuration
- Migration of Existing Users and Faxes

User Acceptance Testing

- Test Fax All Integrations
- Resolve Any Issues
- Client Approval to Schedule Cutover

System Cutover

- Scheduled Outage
- Limit System Downtime
- Simple Rollback Path

Trust your RightFax upgrade to a Certified ASP Support Partner. Advantage Technologies can provide you with the peace of mind to know that all avenues are open, should you run into a problem during your upgrade.



Advantage Technologies is the proven leader for RightFax support and professional services. We are one of the few OpenText partners that has maintained the high standards necessary to be recognized as a RightFax Authorized Support Provider (ASP). Our Professional Services team's track records speak for itself:

- 21+ Years of Experience
- Over 1,000 Successful RightFax Implementations
- OpenText Certified Senior RightFax Engineers
- Proven Implementation Planning and Execution Processes

Choose Advantage Technologies as your RightFax support partner and trust our Professional Services team with all your RightFax installations and upgrades to ensure that your project is a success.