

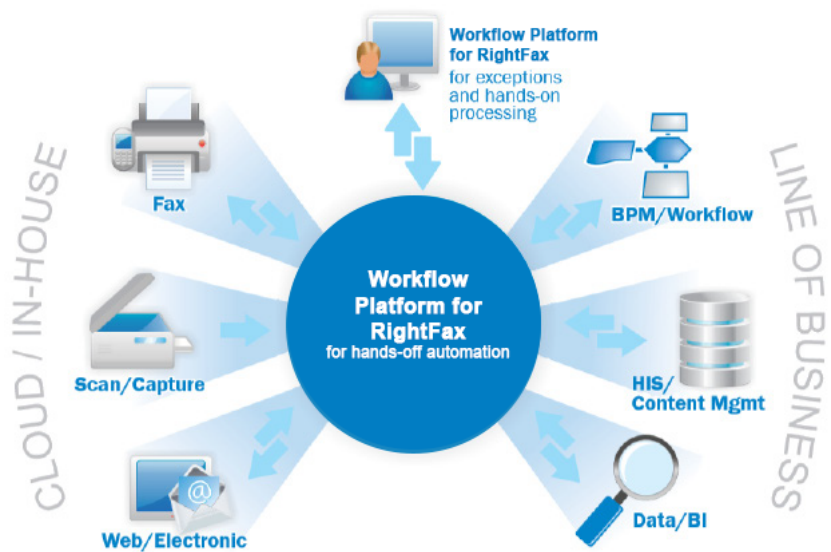
Workflow Platform for RightFax

Enable powerful workflow automation for your existing fax solution

RightFax is a mature, enterprise class fax server solution with a wide variety of options for sending and receiving faxes. But it is not a workflow, document management or ECM solution. The Workflow Platform for RightFax brings native workflow integration to RightFax, enabling you to automate and customize your fax-based business processes.

This game-changing platform uses rules-based methods to eliminate the expensive programming and manual workflows required in standalone FaxUtil and email applications. The Workflow Platform for RightFax synchronizes with and enhances FaxUtil folders, columns, fax histories, fax queues, audit trails and RightFax SQL databases, and it integrates tightly with a wide variety of back-end systems for workflow, storage and retrieval.

Unlike workflow solutions that are tied to specific business systems and versions, the Workflow Platform for RightFax complements your existing systems and processes without complicated programming. This means the Workflow Platform for RightFax can evolve with your business while enabling tighter integration, faster user adoption and significantly lower implementation costs. Customers in healthcare, financial services, insurance and other document-intensive businesses have used the Workflow Platform for RightFax to process tens of millions of faxes and other documents into complex workflows synchronized with multiple third-party systems.



The Workflow Platform for RightFax provides flexible, easy automation for a wide variety of document types and business systems.

Superior Fax Workflow Flexibility Without Programming

The Workflow Platform for RightFax enhances the RightFax user experience with a combination of features, functionality and price unmatched by any other solution. You can implement hands-free automation with programmatic accuracy, or enable your users with workflow clients that explicitly support your particular business processes. The Workflow Platform for RightFax provides superior workflow flexibility plus configurable connectors and definable, rules-based processing engines that can perform many tasks simultaneously for each event with little to no programming

required.

It also offers a low total cost of ownership and built-in functionality that avoids expensive customization and programming during deployment and modification.

And adding the Workflow Platform for RightFax further enables knowledge workers to drive the unavoidable hands-on steps of a business process more efficiently and accurately; to quickly and easily perform sophisticated indexing, validation and workflow tasks on inbound documents; and to launch complex, automated, rules-based actions with as few as one click.

The Power to Drive Business Processes Faster

The Workflow Platform for RightFax extends the life and usability of your RightFax system by transforming it into a high-demand, user-friendly, transactional capture and delivery solution.

- Flexible workflow client to enable employees to view selected inbound fax documents and perform indexing, validation or workflow tasks as well as complex “completion” actions, all based on a rules template.
- Database updates and lookups to intelligently fill index values, identify document senders by CallerID and determine how to route and prioritize documents.
- Pre-built and configurable connectors to integrate with EMR/EHR and other healthcare applications as well as enterprise-class document management, ECM, CRM, ERP and database applications such as Microsoft SQL and SharePoint, IBM DB2 and Content Manager, Salesforce.com, Siebel, Google Docs and more.
- API's for solutions that require real-time connections, including XML, Web Services, .NET, C#, COM and FileScan API for straightforward file pickup and processing without special interface programming or versioning issues.
- Barcode generation, detection and parsing for reliable, accurate indexing of both 1D and 2D barcodes even under harsh receipt conditions, plus barcode stamping to add key identifying information to an outbound document; when the signed document is returned, the system already knows where it goes.
- Fax naming via date and time, user profile, database lookups, 1D/2D barcodes, workflow routing and more to enable efficient routing, storage and retrieval.



- Single/multi- page TIFF/PDF support and file separation to enable each document to be delivered to different locations in different formats according to business rules.
- Interactive document stamping of signatures and approval details with audit trails.
- Scanning to workflows, to capture and process documents from the network or remotely.
- GUI-driven, rules-based configuration to easily create, change or add complex functions without expensive, risky and time-consuming programming.
- Mail merge to easily send large numbers of unique fax documents at any scheduled time and priority.
- Multiple profile support to apply rules and workflows to different types of documents, and to assign projects and interface options to users, all based on business needs.



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About Advantage

Advantage Technologies has been providing on-premise and cloud-based enterprise fax and automated electronic document delivery solutions for over 20 years. Our team has completed thousands of successful system deployments worldwide in such industries as finance, insurance, banking, government, manufacturing, transportation, and healthcare.

Our North American helpdesk and sales team are certified on OpenText RightFax, Alchemy, RightFax Connect, Secure Mail, Secure MFT, Brooktrout fax boards and FoIP software, Dialogic Media Gateways, Sonus Fax Gateways, and cloud-based fax solutions. Advantage Technologies is a leading OpenText Platinum Partner and Authorized Support Partner (ASP).

Throughout our partnership with OpenText, Advantage has been recognized as RightFax Partner of the Year, IX Partner of the Year, and an IX Partner Leader.

opentext™ | Partner
Distributor

opentext™ | Partner
Reseller Platinum

opentext™ | Partner
Support